

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JANUARY 2022**

Madison County Road Department

Reporting Dates 01/03/22 through 01/31/22

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
35814 A	01/03/22 08:27:00	01/04/22 15:41:00	01/04/22	Limb Pickup Closed	Brown, Shirley Williams, Edward	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Need limbs, and gas grill pick up				
35815 A	01/03/22 08:40:00	01/11/22 15:35:00	01/04/22	Limb Pickup Closed	Brown, Shirley Unknown	Lakeview Ct 120 Lakeview Ct	District 3	Medium Priority
	Dur (hrs/days)	192	8	Need limb pickup				
35817 A	01/03/22 13:38:00	01/04/22 15:41:00	01/04/22	Limb Pickup Closed	Brown, Shirley Thompson, Judy	Lynwood Ct Lynwood Ct	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up at this address, and also at 106 Channing Cir				
35818 A	01/03/22 15:02:00	01/05/22 15:33:00	01/04/22	Trash Related Closed	Brown, Shirley Matthews, Erin	Trailbridge Way Trailbridge Way	District 5	Medium Priority
	Dur (hrs/days)	48	2	Need washer, and dryer pick up				
35819 A	01/03/22 15:04:00	01/04/22 15:42:00	01/04/22	Limb Pickup Closed	Brown, Shirley Strickland, Bridgette	Woodbine Ct Woodbine Ct	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35821 A	01/04/22 13:32:00	01/05/22 15:35:00	01/05/22	Limb Pickup Closed	Brown, Shirley Hall, James	Camden Shores Camden Shores	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
35823 A	01/04/22 15:46:00	01/05/22 15:33:00	01/05/22	Trash Related Closed	Brown, Shirley Unknown	Calhoun Pkwy Near Hill Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Mattress and tires				
35824 A	01/05/22 07:18:00	01/10/22 12:07:00	01/06/22	Limb Pickup Closed	Brown, Shirley Baker, Abby	Hartfield Dr Hartfield Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
35825 A	01/05/22 12:09:00	01/10/22 12:07:00	01/06/22	Limb Pickup Closed	Brown, Shirley Honigfor, Charlene	Winding Lake Cv 900 Winding Lake Cv	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limb pickup				
35826 A	01/05/22 13:08:00	01/12/22 07:10:00	01/06/22	Trash Related Closed	Brown, Shirley Baylor, Damien	Wellington Way Wellington Way		Medium Priority
	Dur (hrs/days)	168	7	Bags of leaves need picking up				

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Grade	Date/Time	Date/Time	Date					
35827	01/05/22	01/12/22	01/06/22	Trash Related	Brown, Shirley	Glen Cove	District 2	Medium Priority
A	15:29:00	07:08:00		Closed	Angie	901 Glen Cv		
	Dur (hrs/days)	168	7	Clothes other debris				
35830	01/06/22	01/11/22	01/07/22	Trash Related	Brown, Shirley	Prescott Ridge	District 4	Medium Priority
A	10:27:00	15:34:00		Closed	Sumrall, Reid	Prescott Ridge		
	Dur (hrs/days)	120	5	Bags of leaves need picking up				
35831	01/06/22	01/28/22	01/07/22	Limb Pickup	Brown, Shirley	Easton Ct	District 3	Medium Priority
A	12:47:00	15:44:00		Closed	Childress, Jim	Easton Ct		
	Dur (hrs/days)	528	22	Needs limb pickup				
35832	01/06/22	01/26/22	01/07/22	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	15:17:00	13:53:00		Closed	Cody, Robert	Caroline Blvd		
	Dur (hrs/days)	480	20	Limbs pick up				
35834	01/10/22	01/26/22	01/11/22	Limb Pickup	Brown, Shirley	Planters Row	District 3	Medium Priority
A	07:05:00	13:54:00		Closed	Abraham, Charles	Planters Row		
	Dur (hrs/days)	384	16	Limbs pick up				
35836	01/10/22	01/12/22	01/11/22	Limb Pickup	Brown, Shirley	Parkfield Pl	District 4	Medium Priority
A	10:51:00	15:30:00		Closed	Robinson, Clinton	Parkfield Pl		
	Dur (hrs/days)	48	2	Limbs pick up				
35837	01/10/22	01/11/22	01/11/22	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	10:53:00	15:28:00		Closed	Nowell, Gary	Quail Hollow		
	Dur (hrs/days)	24	1	Limbs pick up				
35838	01/10/22	01/26/22	01/11/22	Limb Pickup	Brown, Shirley	Davis Ave	District 5	Medium Priority
A	10:55:00	13:53:00		Closed	Meeks, Lavada	Davis Ave		
	Dur (hrs/days)	384	16	Limbs pick up				
35839	01/10/22	01/11/22	01/11/22	Limb Pickup	Brown, Shirley	Bradshaw Crossing	District 1	Medium Priority
A	11:53:00	15:28:00		Closed	Lashway, Darrell	Bradshaw Crossing		
	Dur (hrs/days)	24	1	Limbs pick up				
35841	01/11/22	01/12/22	01/12/22	Trash Related	Brown, Shirley	Dampeer Rd	District 5	Medium Priority
A	10:54:00	15:32:00		Closed	Love, Lewis	Dampeer Rd		
	Dur (hrs/days)	24	1	Need bed pick up				

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
35843	01/11/22	01/12/22	01/12/22	Limb Pickup	Brown, Shirley	Wingtip Way		Medium Priority
A	15:58:00	15:31:00		Closed	Spencer, Phillip	Wingtip Way		
	Dur (hrs/days)	24	1	Needs limb pickup and Christmas tree				
35844	01/11/22	01/12/22	01/12/22	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	15:59:00	15:32:00		Closed	Cody, Robert	Caroline Blvd		
	Dur (hrs/days)	24	1	Needs limb pickup				
35845	01/11/22	01/19/22	01/12/22	Trash Related	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	15:48:00	15:51:00		Closed	Unknown	North Livingston		
	Dur (hrs/days)	192	8	Need mattress and other trash related items picked up on the side of the road on North Livingston and Lake Cavalier Rd				
35848	01/12/22	01/12/22	01/13/22	Limb Pickup	Brown, Shirley	Camden Shores	District 4	Medium Priority
A	08:34:00	15:30:00		Closed	Hall, Polly	Camden Shores		
	Dur (hrs/days)	0	0	Limbs pick up				
35849	01/12/22	01/14/22	01/13/22	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	13:19:00	07:39:00		Closed	Mitchell, Carol	Waterford Lane Madison 39110		
	Dur (hrs/days)	48	2	piles of limbs to be picked up all alongside of the road				
35850	01/12/22	01/14/22	01/13/22	Limb Pickup	Brown, Shirley	Normandy Cir	District 3	Medium Priority
A	11:08:00	07:40:00		Closed	Smith, Bobby	Normandy Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
35852	01/13/22	01/14/22	01/14/22	Limb Pickup	Brown, Shirley	Woodbine Ct	District 1	Medium Priority
A	11:08:00	15:40:00		Closed	Unknown	107 Woodbine Ct		
	Dur (hrs/days)	24	1	Limb pickup				
35853	01/13/22	01/14/22	01/14/22	Limb Pickup	Brown, Shirley	Cumberland Ridge		Medium Priority
A	15:48:00	15:40:00		Closed	Vaughn, Hunter	Cumberland Ridge		
	Dur (hrs/days)	24	1	Limbs pick up at this address in Fall's Crossing				
35854	01/13/22	01/19/22	01/14/22	Limb Pickup	Brown, Shirley	Red Oak Ct	District 3	Medium Priority
A	15:51:00	07:29:00		Closed	Rollins, Jason	Red Oak Ct		
	Dur (hrs/days)	144	6	Limbs pick up				
35855	01/14/22	01/19/22	01/15/22	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	10:58:00	11:35:00		Closed	Unknown	144 Bell Pointe		
	Dur (hrs/days)	120	5	Limb pickup				

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Grade	Date/Time	Date/Time	Date					
35856	01/14/22	01/19/22	01/15/22	Limb Pickup	Brown, Shirley	Parkfield Dr	District 4	Medium Priority
A	11:18:00	15:27:00		Closed	Guillotte, Andrea	Parkfield Dr		
	Dur (hrs/days)	120	5	Limbs pick up				
35857	01/14/22	01/26/22	01/15/22	Limb Pickup	Brown, Shirley	Lorman Ln	District 3	Medium Priority
A	15:29:00	13:53:00		Closed	Unknown	186 Lorman Ln		
	Dur (hrs/days)	288	12	Limb pickup				
35858	01/14/22	01/26/22	01/15/22	Limb Pickup	Brown, Shirley	Bridge Water Dr	District 3	
A	14:44:00	13:53:00		Closed	Unknown	Bridge Water Dr		
	Dur (hrs/days)	288	12	Limbs pick up				
35859	01/18/22	01/26/22	01/19/22	Limb Pickup	Brown, Shirley	Bell Pointe	District 4	Medium Priority
A	10:04:00	13:54:00		Closed	Shelton, Wayne	Belle Pointe		
	Dur (hrs/days)	192	8	Limbs pick up				
35860	01/18/22	01/25/22	01/19/22	Trash Related	Brown, Shirley	Rocky Hill Rd	District 5	Medium Priority
A	10:05:00	08:59:00		Closed	Franklin, Eddie	Rocky Hill Rd		
	Dur (hrs/days)	168	7	Need mattress, and box sprang pick up				
35862	01/18/22	01/28/22	01/19/22	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	13:48:00	08:24:00		Closed	Knowell, Gary	Quail Hollow		
	Dur (hrs/days)	240	10	Needs limb pickup				
35863	01/18/22	01/27/22	01/19/22	Limb Pickup	Brown, Shirley	Planters Row	District 3	Medium Priority
A	15:29:00	15:25:00		Closed	Abraham, Charles	Planters Row		
	Dur (hrs/days)	216	9	Need old wood pick up				
35864	01/18/22	01/19/22	01/19/22	Limb Pickup	Brown, Shirley	Oak Trail	District 1	Medium Priority
A	15:30:00	15:26:00		Closed	Lewis, Chris	Oak Trail		
	Dur (hrs/days)	24	1	Limbs pick up				
35865	01/18/22	01/19/22	01/19/22	Limb Pickup	Brown, Shirley	Hemlock Ln	District 4	Medium Priority
A	15:31:00	15:26:00		Closed	Lott, Justin	Hemlock Ln		
	Dur (hrs/days)	24	1	Limbs pick up				
35867	01/18/22	01/28/22	01/19/22	Trash Related	Brown, Shirley	Robinson Springs Rd	District 3	Medium Priority
A	15:50:00	08:27:00		Closed	McClenty, Gail	Robinson Springs Road		
	Dur (hrs/days)	240	10	Has an appliance that needs to be picked up				

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Grade	Date/Time	Date/Time	Date					
35868	01/18/22	01/26/22	01/19/22	Limb Pickup	Brown, Shirley	Perry Cv	District 1	
A	15:53:00	14:03:00		Closed	Fish, William	Perry Cv		
	Dur (hrs/days)	192	8	Limbs pick up				
35871	01/19/22	01/25/22	01/20/22	Trash Related	Brown, Shirley	Haley Creek Dr	District 1	Medium Priority
A	12:28:00	09:00:00		Closed	Jones, Amy	Haley Creek Dr		
	Dur (hrs/days)	144	6	Need couch pick up				
35872	01/19/22	01/25/22	01/20/22	Limb Pickup	Brown, Shirley	Cove Ln	District 4	Medium Priority
A	12:29:00	08:57:00		Closed	Millette, Jill	Cove Ln		
	Dur (hrs/days)	144	6	Limbs pick up				
35874	01/19/22	01/25/22	01/20/22	Trash Related	Brown, Shirley	Addison Way	District 4	Medium Priority
A	14:53:00	09:00:00		Closed	Morris, Teresa	Addison Way		
	Dur (hrs/days)	144	6	Need mattress pick up				
35875	01/19/22	01/21/22	01/20/22	Limb Pickup	Brown, Shirley	Farmers Row	District 3	Medium Priority
A	14:55:00	15:18:00		Closed	Ware, Dustin	Farmers Row		
	Dur (hrs/days)	48	2	Limbs pick up				
35876	01/19/22	01/21/22	01/20/22	Limb Pickup	Brown, Shirley	Kehle Rd	District 3	Medium Priority
A	14:56:00	15:18:00		Closed	Bennett, Lawrence	Kehle Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
35877	01/19/22	01/19/22	01/20/22	Limb Pickup	Brown, Shirley	Perry Cv	District 1	Medium Priority
A	14:57:00	15:26:00		Closed	Gray, John	Perry Cv		
	Dur (hrs/days)	0	0	Limbs pick up				
35880	01/20/22	01/25/22	01/21/22	Limb Pickup	Brown, Shirley	Merrimac Way	District 4	Medium Priority
A	07:57:00	08:58:00		Closed	Stubbs, Jacob	Merrimac Way		
	Dur (hrs/days)	120	5	Limbs pick up				
35881	01/20/22	01/25/22	01/21/22	Limb Pickup	Brown, Shirley	Willie Burrell Dr	District 5	Medium Priority
A	08:20:00	08:56:00		Closed	Luckett, Jackie	Willie Burrell Dr		
	Dur (hrs/days)	120	5	Limbs pick up				
35883	01/20/22	01/25/22	01/21/22	Limb Pickup	Brown, Shirley	Chapel Hill Rd	District 3	Medium Priority
A	12:23:00	08:57:00		Closed	McGregor, John	Chapel Hill Rd		
	Dur (hrs/days)	120	5	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
35885	01/24/22	01/26/22	01/25/22	Limb Pickup	Brown, Shirley	Normandy Cir	District 3	Medium Priority
A	08:20:00	13:52:00		Closed	Hobbs, Becky	Normandy Cir		
	Dur (hrs/days)	48	2	Limbs pick up [LARGE]				
35888	01/24/22	01/26/22	01/25/22	Limb Pickup	Brown, Shirley	Ratliff Ferry Rd	District 5	Medium Priority
A	14:07:00	13:52:00		Closed	Walker, Jeanette	Ratliff Ferry Rd		
	Dur (hrs/days)	48	2	Limbs pick up				
35889	01/24/22	01/26/22	01/25/22	Limb Pickup	Brown, Shirley	Brooks Ct	District 4	
A	14:08:00	13:55:00		Closed	Booth, Stan	Brooks Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
35891	01/25/22	01/28/22	01/26/22	Trash Related	Brown, Shirley	Simpson Dr	District 4	Medium Priority
A	08:04:00	08:27:00		Closed	Sumler, Perry	122 Simpson Dr		
	Dur (hrs/days)	72	3	Dresser and furniture				
35892	01/25/22	01/26/22	01/26/22	Limb Pickup	Brown, Shirley	Lake Ridge Dr	District 4	Medium Priority
A	08:26:00	13:55:00		Closed	Baldwin, Colleen	162 Lake Ridge Dr		
	Dur (hrs/days)	24	1	Limb pickup				
35893	01/25/22	01/28/22	01/26/22	Limb Pickup	Brown, Shirley	Hampton Hills Blvd	District 4	Medium Priority
A	09:27:00	08:26:00		Closed	Williams, Edward	Hampton Hills Blvd		
	Dur (hrs/days)	72	3	Limbs pick up				
35894	01/25/22	01/27/22	01/26/22	Limb Pickup	Brown, Shirley	Persimmon Pl	District 4	Medium Priority
A	09:30:00	15:27:00		Closed	Hundon, Joe	Persimmon Pl		
	Dur (hrs/days)	48	2	Limbs pick up				
35895	01/25/22	01/27/22	01/26/22	Limb Pickup	Brown, Shirley	Calhoun Dr		Medium Priority
A	09:31:00	15:26:00		Closed	Devine, Monica	Calhoun Dr		
	Dur (hrs/days)	48	2	Limbs pick up				
35896	01/25/22	01/27/22	01/26/22	Limb Pickup	Brown, Shirley	Belle Pointe Dr	District 4	Medium Priority
A	09:33:00	15:27:00		Closed	Coleman, Jay	Belle Pointe		
	Dur (hrs/days)	48	2	Limbs pick up				
35898	01/25/22	01/27/22	01/26/22	Limb Pickup	Brown, Shirley	Simpson Dr	District 4	Medium Priority
A	10:05:00	07:11:00		Closed	Moore, Martha	Simpson Dr		
	Dur (hrs/days)	48	2	Limbs pick up				

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35900	01/26/22	01/28/22	01/27/22	Limb Pickup	Brown, Shirley	Bear Creek Cir	District 1	Medium Priority
A	08:20:00	08:26:00		Closed	Ray, Joe	Bear Creek Cir		
	Dur (hrs/days)	48	2	Limbs pick up				
35902	01/26/22	01/28/22	01/27/22	Limb Pickup	Brown, Shirley	Quail Hollow	District 1	Medium Priority
A	14:31:00	08:23:00		Closed	Nowell, Gary	Quail Hollow		
	Dur (hrs/days)	48	2	Limbs pick up				
35903	01/26/22	01/31/22	01/27/22	Limb Pickup	Brown, Shirley	Stump Bridge Rd	District 5	Medium Priority
A	14:33:00	15:50:00		Closed	White, Terry	Stump Bridge Rd		
	Dur (hrs/days)	120	5	Limbs pick up				
35904	01/26/22	01/31/22	01/27/22	Trash Related	Brown, Shirley	Cherry Bluff Dr	District 3	Medium Priority
A	14:37:00	15:50:00		Closed	Monico, Jesus	Cherry Bluff Dr		
	Dur (hrs/days)	120	5	Need dishwasher, mattress, and dryer pick up				
35905	01/26/22	01/27/22	01/27/22	Limb Pickup	Brown, Shirley	Easton Ct	District 3	Medium Priority
A	14:40:00	15:27:00		Closed	Childress, Jill	Easton Ct		
	Dur (hrs/days)	24	1	Limbs pick up				
35906	01/26/22	01/28/22	01/27/22	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	14:42:00	15:45:00		Closed	Walker, Chris	Waterford Ln		
	Dur (hrs/days)	48	2	Limbs pick up				
35909	01/26/22	01/28/22	01/27/22	Limb Pickup	Brown, Shirley	Red Oak Ct	District 3	Medium Priority
A	15:56:00	15:20:00		Closed	Rowland, Jason	Red Oak Ct		
	Dur (hrs/days)	48	2	Limbs pick up				
35910	01/27/22	01/28/22	01/28/22	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	12:32:00	15:21:00		Closed	Kennedy, Angela	Wildwood Dr		
	Dur (hrs/days)	24	1	Limbs pick up				
35911	01/27/22	01/28/22	01/28/22	Limb Pickup	Brown, Shirley	Muscadine Path	District 3	Medium Priority
A	14:53:00	15:44:00		Closed	Coate, Michael	123 Muscadine Path		
	Dur (hrs/days)	24	1	Limb pickup				
35922	01/31/22	02/01/22	02/01/22	Limb Pickup	Brown, Shirley	Paylors Way	District 4	Medium Priority
A	16:02:00	10:18:00		Closed	Lechner, Charles and Nancy	Paylors Way		
	Dur (hrs/days)	24	1	Needs limb pickup...cut down tree				

70 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		70							
